

Swimming and bathing during the coronavirus pandemic

Valid from: 01 June 2020



Dear Customers

The coronavirus pandemic is imposing rules on us that make it very difficult to manage swimming pools. Nevertheless, we want to work with you to try to make the pools available as much as possible. **Please help us to keep the pools open by following all the rules.** The situation remains serious, so please show consideration for one another and act responsibly, in your best interests as well as in all of ours. Thank you.

Entry:

- Entrance to the pools is only allowed after purchasing an online ticket for a time slot. You may choose when you bathe, within this allocated time slot. You do not need to enter the pools at the start of the time slot.
 - There is a standard charge of EUR 3.73 for these tickets. Children under five and holders of a BäderCard may enter free of charge, but still require a ticket. You can access our online shop via the website www.berlinerbaeder.de.
 - BäderCard holders will need to present their BäderCard along with their ticket, and the name on the ticket and the BäderCard must be identical.
 - Please help relatives/friends/neighbours who do not have internet access to purchase tickets.
 - Make sure that the name on the ticket is identical to the person using it to gain admission. Random checks will take place at the entrance, please carry photo ID to prove your identity
 - The entrance tickets may be printed out or displayed on your smartphone. They are scanned and validated on entry.
- This procedure is imperative in order to allow contact tracing in case of emergency. This means that if someone buys tickets for other people, they must be able to provide the names and contact details of those who have used them to the public health department.
 - You are not allowed to pass the entrance ticket on to third parties (i.e. people you do not know personally).
 - You may only visit the pools during the time slot you have booked.
 - The admission time may not necessarily be the same as the time you are allowed to swim/bathe. If the swimming pools are full, please wait outside until there is a free space.
 - Two children up to the age of five may be taken into the pools free of charge for every adult (aged 18 and above) who will supervise them. Entrance tickets are not required for these children. However, the adult must supervise the children they have brought with them throughout their time at the pools.
 - A limited number of lockers are available for storing valuables. Please refrain from bringing valuables with you where possible.
 - Admission shall close 60 minutes before the end of the time slot. Bathing time shall finish 30 minutes before the end of the time slot.

Hygiene:

- Please only visit the pools if you feel well.
- Showers and changing rooms are closed (except for the well-ventilated changing room at the Wilmersdorf summer pool). Please shower at home, if possible, immediately before visiting the pools.

- Wash your hands with soap (toilets and sinks are available) before entering the swimming pools.
- The outdoor cold showers may be used. When showering, please keep a distance of five metres and do not use soap or shampoo in these showers.

Distance:

- Please keep 1.5 metres away from other people at all times while at the pools. This rule also applies when in the swimming pools.
- A distance of five metres is required between groups of people on the sunbathing lawns.

Restrictions:

- As well as the showers and changing rooms, the diving platforms, slides, toddler paddling pools and play areas shall also remain closed.
- Sunbathing is only allowed on specially designated terraces and the sunbathing lawns. Sunbathing shall not be permitted on the paved areas around the swimming pools (known as the poolside).

- Unfortunately we are unable to offer a nudist area at the Wannsee lido or at the Kreuzberg summer pool. This is because the time slot ticketing procedure only allows us to offer quotas that are calculated to include the full length of the beach.

Traffic rules in the pool:

- The swimming pools are divided into double lanes. Please swim one behind the other, keeping to the right. Please swim to the end of the lanes until you reach the edge of the pool, do not turn back along the way.
- Overtaking is only allowed at the edge of the pool when you reach the end of the lane.
- A maximum of 18 people per double lane can swim in a 50-metre pool.
- Pools for non-swimmers are suitable for relaxed swimming without the lane rules. However, please continue to maintain a minimum distance of 1.5 metres.

Individual pools may have alternative regulations. Therefore, please always follow the instructions issued by the pool staff. Thank you very much for your understanding and enjoy the rather unusual 2020 outdoor pool season.

Yours
Berliner Bäder-Betriebe